



COMMUNICATION WITH STAKEHOLDERS

Canvest believes active communication and engagement with our internal and external stakeholders is an integral part of our daily operations to understand their priorities, expectations and perceptions related to sustainability issues. The Group follows the *External Communication Procedure* and *Customer Service Management Procedure* to facilitate effective communication with our stakeholders.

 GRI 102-40

 GRI 102-42

 GRI 102-43

Our *Contractor Management Procedure* and *Supplier Management Procedure* extend the Group’s sustainability approach towards our value chain. The Procedures outline the evaluation procedures for contractors and procedures, which implemented our sustainability visions into areas including economic benefits, work quality, environmental protection and occupational health and safety.

The Group acknowledge the importance and contribution of our stakeholders’ opinion for continual improvement in our operations. Sincere communication with our stakeholders via various channels enables us to achieve a balance to meet the needs and expectations of different stakeholder groups.

Our communication channels with stakeholders include:

